



October 23, 2007
Via Overnight Delivery

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www.tminc.com

Mr. Doug Pratt
South Carolina Public Service Commission
Synergy Business Park
101 Executive Center Dr.
Saluda Building
Columbia, SC 29210

RE: ACN Communication Services, Inc
SC Service Quality Report (CLEC)
For the quarter of July 1, 2007 to September 30, 2007

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of July 1, 2007 to September 30, 2007, filed on behalf of ACN Communication Services, Inc. No check is enclosed as there are no remittance fees due.

✓ Please acknowledge receipt of this filing by date-stamping the extra copy of this
✓ cover letter and returning it to me in the self-addressed, stamped envelope provided
for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575.
Thank you for your assistance in this matter.

Sincerely,

Patricia Peacock
Compliance Reporting Specialist

cc: Lisa Lezotte - ACN Communication Services, Inc
file: ACN Communication Services, Inc - Reporting - South Carolina

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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME ACN Communication Services, Inc.

QUARTER / YEAR Third / 2007

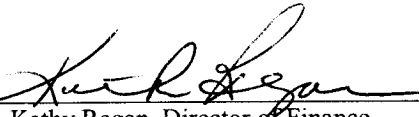
	Month	<u>July</u>	<u>August</u>	<u>September</u>
Number of Customer Access Lines		<u>166</u>	<u>160</u>	<u>154</u>
Trouble Reports / Access Line (%)		<u>.6%</u>	<u>4.3%</u>	<u>2.5%</u>
Customer Out of Service Clearing Times (%)		<u>0%</u>	<u>85.7%</u>	<u>75%</u>
New Installs Completed w/in 5 Days (%)		<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
Commitments Fulfilled (%)		<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations: In cases where out of service not cleared w/in 24 hours, no 24 hour commitment was offered by the ILEC.

RE: N/A: No new installs offered during this reporting period.

Person Making Report / Contact Information: Lisa Lezotte 248-699-3314

Authorized Signature


Kathy Regan, Director of Finance

Date 10.16.07

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